

July 21, 2010

Storm Smart Building Systems
ATTN: Mr. Brian D. Rist, President/Owner
6182 Idlewild Street
Ft. Myers, FL 33966

RE: 1905 CRESTVIEW WAY, NAPLES, FL 33419

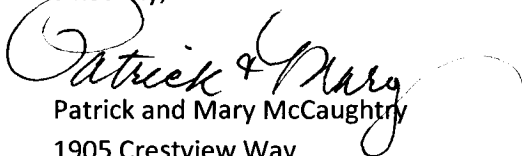
Dear Mr. Rist,

Sometimes in our very busy lives we don't take the time to say "thank you" for a job well done. We were very pleased with the work that Shane did at our home on Monday, July 12, 2010. He worked tirelessly all day by himself and did a fantastic job.

He took the time to show us everything and never appeared in a rush even though it was approaching 6:00 P.M. So, we just wanted you to know what a valuable employee you have in Shane, who is hardworking and knowledgeable.

Our salesman, Olaf, was also terrific and responsive to every phone call and question asked. Thank you to all for a job well done!

Sincerely,



Patrick and Mary McCaughtry
1905 Crestview Way
Naples, FL 34119-3305

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